PLAN FOR THE RETURN TO ACTIVITY

HOTEL LLEÓ



The current context COVID-19 compels us to establish protocols avoiding increasing the risk of community transmission with the reopening and establishing some measures to protect the guests and workers.

The Plan establishes the detailed measures and actions, agreed by the establishment property and the Risk Prevention Committee, as also validated by



law of occupational hazards prevention.

The goal is minimizing the contagion risk and is grounded in three main points:

- Complying with all recomendations for individual protection.
 - Keep the safety distance.
 - Using the Personal protective equipment.
 - Hygiene, personally and in the work uniforms and work elements.
- Control of spaces.
 - Limit the common areas.
 - Limit the capacities, including elevators.

- Creation of roads for the movements of the customers and workers inside the facilities.
- Cleaning and constantly disinfection.

General measures for guests (P)

- The use of a mask is required in the hotel facilities
- Disinfectant hand gel installed on totems is provided at various points in the hotel.
- It is recommended to keep the minimum safety distance between people at all time.
- Continental breakfast is offered served inside a closed box, with cutlery and disposable cups to guarantee maximum hygiene and food safety at all time.
- The Hotel has invested in the implementation of a computer program through which the client who wishes, through his mobile phone, can activate the elevator and open the door to his room without the need to use a key or touch anything. This point is currently under development, shortly we can offer it to customers.

- Cleaning and disinfection are both guaranteed in air and surfaces, not only by constant cleaning with products by our staff, but also by the investment made by the hotel in the purchase of WELLISAIR machines, which guarantees this.
- The disinfection of the lingerie used in the Hotel is guaranteed through the Gubern Bugaderia according to protocols: <u>GUBERN \ GUBERN and GUBERN \</u>
 <u>GUBERN 2</u>
- Hotel staff have completed a course "Coronavirus:
 Prevention in the Workplace" through Aspy and,
 "Measures to Reduce the spread of the Coronavirus
 SARS-COV-2" through CEHAT and the Gremi d'Hotels
 de Barcelona obtaining the certificate: seal B58929340-5881 ingles.pdf
- At the entrance of the Hotel, customers will find a carpet on which they can disinfect their shoes. ...\
 200417 L-Mat 20 Carpet desinf .pdf
- If a guest request a towel for use in the pool, it will be delivered sealed in a bag to guarantee its sanitation and disinfection. The towel will come individually sealed in a bag from the GUBERN laundry, thus

guaranteeing all the safety and hygiene measures presented in its <u>GUBERN \ GUBERN and GUBERN \</u> <u>GUBERN 2</u> protocols.

- At the entrance of the Hotel, there will be information with the main measures adopted against COVID-19.
- A reception and information point is established and marked for customers, between the counter and receptionist will be a protective screen.

The rest of the costumers must wait in the lounge / cafeteria or outside the hotel.

Swimming pool measures

- The hammocks will be separated to ensure the safety distance. All current furniture will be moved and adapted so customers keep the safety distance.
- Hammocks and pool furniture are frequently disinfected.
- We will signal that we recommend a maximum capacity of 6 people in the pool.

If a guest requests a towel for use in the pool, it will be delivered sealed in a bag to guarantee its sanitation and disinfection. The towel will come individually sealed in a bag from the GUBERN laundry, thus guaranteeing all the safety and hygiene measures presented in its GUBERN \ GUBERN and GUBERN \ GUBERN 2 protocols.

Cafetería / Breakfast measures

- At the breakfast room there will be a maximum capacity for 50 people. The distribution of tables and chairs will guarantee the safety distance of 2 meters.
- People who cannot enter because the capacity is full should wait in the cafeteria / bar / lounge or in their rooms.
- Front desk will offer customers the choice of breakfast for the next day.
- Customers can consume coffee and juice from the breakfast machines as usual.
- Tables and chairs will be disinfected after each use by a customer.